DS241

User's Manual

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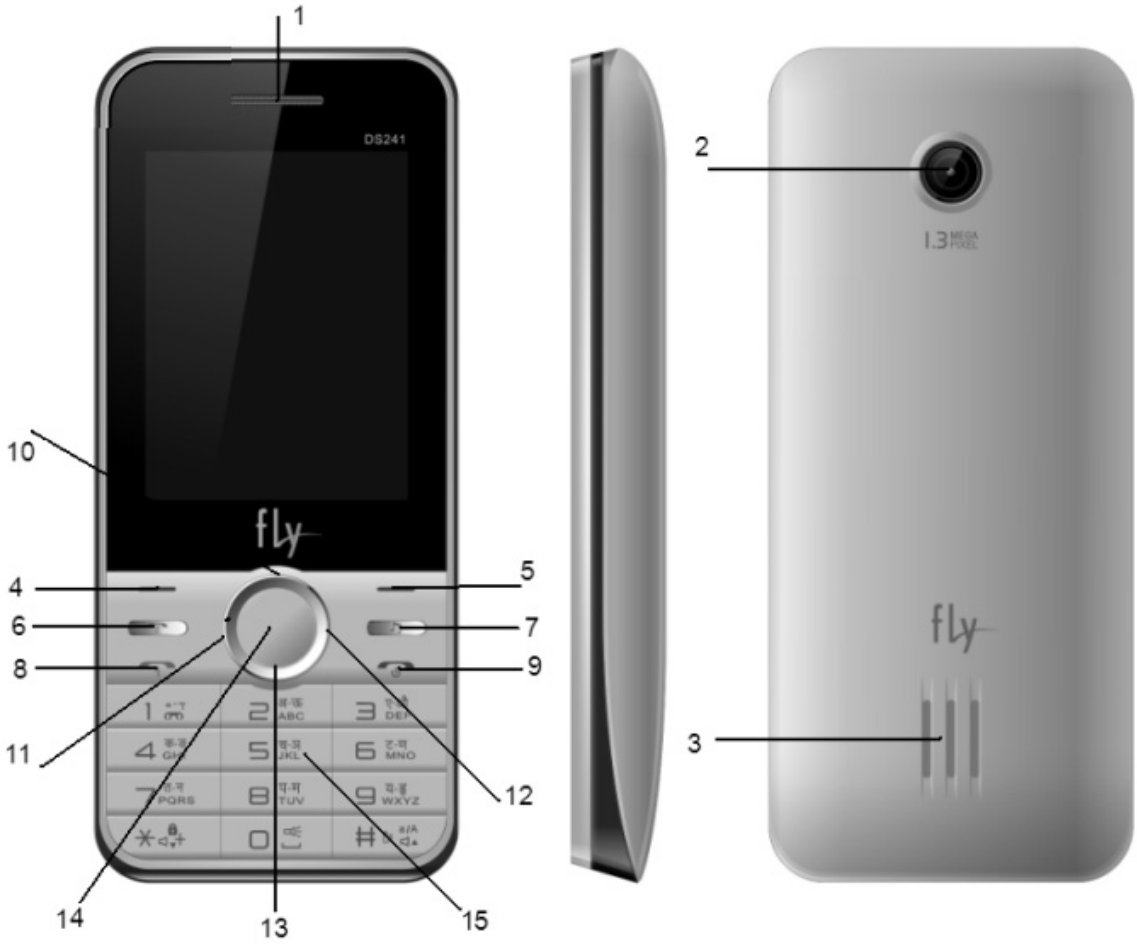
1. YOUR PHONE



1	Receiver	9	End / Long Press Power off
2	Camera	10	Up / FM
3	Speaker	11	Left navigation key
4	Left soft key / Menu	12	Right navigation key
5	Right soft key / Contacts	13	Down / Alarm
6	SIM 2 dial-up / Call history	14	Centre key
7	Music player	15	Numeric keys
8	SIM 1 dial-up / Call history		

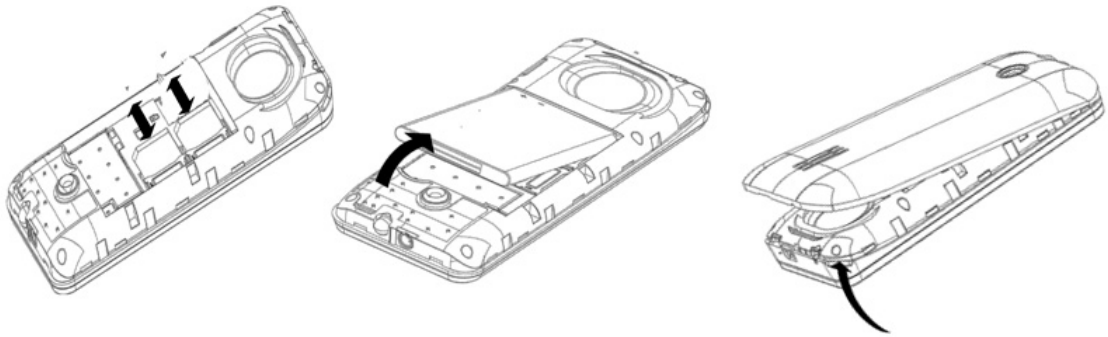
2. GETTING STARTED

Installing the Battery and a SIM Card

You can install two SIM cards (GSM+GSM) in the phone, at the same time. When installing a SIM card, ensure that the golden contact area on the SIM card is facing downward, and the beveled edge of the SIM card is properly aligned with that of the card slot.

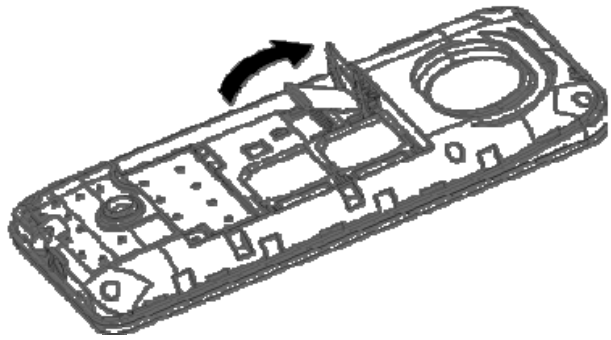
For the battery, ensure the polarities fit into the socket pins properly. Follow the arrow direction as below, to properly fit the battery into the phone.

For the battery cover, fix the top hooks of the back panel to the phone body and press the battery cover on to the phone, as shown.



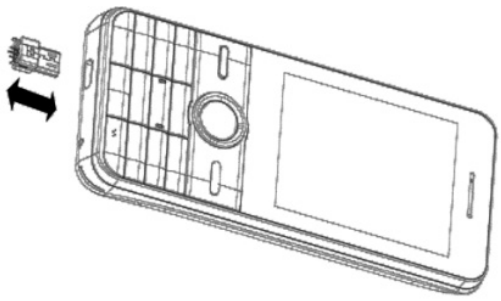
Installing a micro SD Card

You can insert a micro SD card to expand the memory capacity of your phone. When installing the micro SD card, ensure that the golden contact area on the micro SD card is facing downward, and the beveled edge of the micro SD card is properly aligned with that of the card slot.



Charging the Battery

1. Connect the charger to a power socket.
2. Connect the charger to the charging jack on the phone.



Phone Lock

The phone lock protects your phone from unauthorized use. By default, the phone lock function is disabled. You can change the default phone lock code (**0000**) to any numeric string in the range of four to eight digits.

PIN and PUK

The Personal Identification Number (PIN) protects your SIM card from unauthorized use. The PIN Unlocking Key (PUK) can unlock the blocked PIN. Both PIN and PUK are provided with the SIM card or the user may contact the network service provider for information on this .
*If you enter wrong PIN for a specified number of times consecutively, the phone asks you to enter the PUK.

Locking the Keypad

In standby mode, press the Menu key followed by “*” once to lock the keypad.
Press Unlock key followed by “*” to unlock the keypad.
If the **Screen auto-lock** function is enabled and the phone is idle for a preset period in standby mode, the keypad is locked automatically.

3. QUICK GUIDE

3.1. Make a call

Enter the phone number using the keypad and then press the Dial key. If a wrong entry has been made, press the Clear key.

3.2. End a call

Press the End key to end the call in progress.

3.3. Answer a call

An incoming call animation and sound will be displayed as the phone receives a call. The calling party’s number and name will

display (if the number is saved in your contact list). Press the Dial key to answer the incoming call.

3.4. Dial an extension number

When dialing a phone number that has an extension, input “P” by long pressing the “*” key to indicate the prefix of extension numbers. It will take a few seconds to process the call.
Some extension numbers can’t be dialed directly, you need to dial the switchboard then dial the extension number.

4 MENU OPERATIONS

4.1. Phonebook

Add, Save, Edit, SMS, delete call from the stored numbers in the phonebook.

4.1.1 Add new contact

Add a new Contact to the phonebook, View contact, Edit contact, Delete contact, Copy contact, Send business card, Mark several contact, View phonebook settings.

4.1.2 Phonebook settings

1. Preferred storage: Select preferred storage location for the contact - SIM1/ SIM 2/ Phone/ All
2. Speed dial: select the defined key for making the call.
3. Extra Number: a) Fixed Dial: call will be permitted on the defined number only.
4. Memory status: Shows the total phonebook size and the number of contacts already stored in the SIM and phone
5. Copy contacts: Copies the contacts from phone to SIM card or from SIM card to phone.
5. Move contacts: Moves the contacts from phone to SIM card or from SIM card to phone
7. Delete all contacts: delete all contacts from SIM card or phone

4.2. Messaging

Messaging or SMS is a network operator dependent service. Messages are sent to a Short Message Service Centre (SMSC) which tries to deliver it to the receipient. If the recipient is not reachable, the SMSC queues the message for a later retry.

● Write messages

You create SMS messages in this menu.

Press the “# ” button to switch the input method, press the“ *” button to enter symbols, press the Right soft key to clear any character entered wrongly; or to return to the previous menu.
Use the Left soft key or the OK key to select the input characters.
In the options menu you can select the following:

- Send to: Add a recipient, and then choose to send; remove a recipient, remove all recipients.
- Input method: Use keypad to enter text, numbers and symbols.
- Advanced Options: In this submenu you can insert a number, insert a name.
- Save to draft: Save the edited /created message to the Draft folder.

4.2.1 Inbox

Access this menu to view the received messages. When receiving a new message, the phone will sound the preselected tone and display SMS notification. Also, the unread message icon will appear on top of the stand-by interface screen.Press the OK button in view message screen to do the following functions:
You can:

- Check: View the received SMS
- Reply: Reply the sender via text message.
- Call sender: Using SIM1/SIM2 lines to call the sender back
- Forward: Forwards the original message or modified message to others
- Delete: Delete the current message.
- Delete all: Delete all messages in the inbox.

4.2.2 Drafts

Stores the SMS without sending so you can read it or send it later.

4.2.3 Outbox

The failed sent messages and the stored messages will be saved in this outbox folder.

4.2.4 Sent messages

Stores successfully sent messages.

4.2.5 SMS settings

- **SIM1/SIM2:** You can set SMSC address, Validity period, Message type, Delivery report, Reply path, Preferred connection and Voicemail server.
- **Memory Status:** Check the rate of the SIM card and the phone's capacity compared to the total capacity. The exact capacity depends on the message content, the phone and the SIM card.

- **Save sent message:** Turn on or off the setting as desired.
- **Preferred Storage:** You can select the SIM card or Phone memory as preferred location to save messages.

4.3 Call history

4.3.1 Dialed calls

With this function, you can access recently dialed calls. Select a dialed call to view, dial, save to the phone book, edit before dial, delete.

- View: View the details of the current record.
- Call: Press the Dial key to automatically dial the previewed number of the missed call.
- Send text message: Send SMS to this number.
- Save to Phonebook: Save the number into the phonebook-to SIM1/ SIM2 or to the Phone memory.
- Add to Blacklist: Add numbers to a blacklist, open the blacklist function. When the Blacklist is enabled, you would not receive calls from the numbers entered in the Blacklist
- Edit before call: Edit the record before calling
- Delete: Delete the entry from dialed

4.3.2 Received calls

With this function, you can access recently received calls. Select a received call to view, dial, save to the phone book, edit before dial, delete.

- View: View the details of the current record.
- Call: Press the Dial key to automatically dial the previewed number of the missed call.
- Send text message: Send SMS to this number.
- Save to Phonebook: Save the number into the phonebook-to SIM1/ SIM2 or to the Phone memory.
- Add to Blacklist: Add numbers to a blacklist, open the blacklist function.When the Blacklist is enabled, you would not receive calls from the numbers entered in the Blacklist
- Edit before call: Edit the record before calling
- Delete: Delete the entry from received calls

4.3.3 Missed calls

With this function, you can access the most recent missed calls. Press the up/down button to select a phone number. Click "OK" to view the content of telephone records.

- View: View the details of the current record.

- Call: Press the Dial key to automatically dial the previewed number of the missed call.
- Send text message: Send SMS to this number.
- Save to Phonebook: Save the number into the phonebook- to SIM1/ SIM2 or to the Phone memory.
- Add to Blacklist: Add numbers to a blacklist, open the blacklist function. When the Blacklist is enabled, you would not receive calls from the numbers entered in the Blacklist
- Edit before call: Edit the record before calling
- Delete: Delete the entry from missed calls.

4.3.4 Delete call logs

Delete all the phone records. You can choose to delete the entire call log or only delete numbers in Missed/Dialed /Received calls.

5. SETTINGS

5.1 Dual SIM settings

1) Dual SIM open: Both the SIM cards are online. Your Fly mobile phone is a Dual SIM, Dual stand by phone.
2) Only SIM1 open: Normally use SIM card1, turn off SIM card 2.
3) Only SIM 2 open: Normally use SIM card 2, turn off SIM card 1.

5.2 Phone settings

By default, your mobile phone automatically uses the date, time, and time zone provided by the network. When your mobile phone is using the date and time settings provided automatically by the network, you cannot manually set the date, time, and time zone.

- Time and date

✧ Set time zone: Select the desired time zone from the list. Scroll the list to view more time zones.

✧ Set time/date: Set current time /date;

✧ Set Format: Time and date format setting

Note: You should reset the time if battery is taken out .

- Preferred input method: This mobile phone provides multiple input methods, including

English input in both upper and lower case, and numeric input method.

Press # key to switch between input methods.

Press the * key to enter a symbol you want.

- Display: Set Wallpaper, Screen Saver, Power On/Off Display, Show date and time.
- Flight Mode:

When this function is selected, it will suspend many signal transmitting functions of some devices – thereby disabling the device's capacity to place or receive calls or text messages– while still permitting use of other functions that do not require signal transmission (e.g., games, built-in camera, MP3 player.)

- Misc. settings: Set the LCD backlight duration and brightness.

5.3 Call setting

●Call waiting

If it is supported by your service provider, call waiting will notify you of an incoming call when you are already on another call. You can then accept, reject, or ignore the incoming call.

To make this function available, please contact local network provider.

●Call divert

Call divert is a network dependent service, it tells your network to divert the incoming calls to another number to avoid missing a call The following is available: Divert all voice calls, Divert if unreachable, Divert if no answer, Divert if busy, and Cancel all diverts.

●Call barring

If it is supported by your service provider, this function will enable you to restrict the outgoing or incoming calls.

1. Outgoing calls
   1. All voice calls prohibits all outgoing calls.
      Activate
      Deactivate
      Query status
   2. International calls: prohibits outgoing international calls.
   3. International calls except to home PLMN: In a foreign country, you can only call the home country's phone number and your service provider country's phone number
2. Incoming calls:
   1. All calls: Prohibits all incoming calls.
   2. When roaming: When you use the phone outside your home service area, you will not be able to receive calls.
   3. Cancel all: Cancel all call barring settings. You can make and receive calls normally.
   4. Change barring password: Modify the call restriction password

●**Advance settings**

1. Blacklist

(1) Reject number in blacklist: turn on or off the blacklist

(2)Blacklist number: View the blacklist numbers, or edit, and remove blacklist number(s)

Note: If the users are using the SIM card that does not support Caller ID, the blacklist function would be unavailable.

2. Auto redial

You can set the Auto Redial function On or Off. When selected, the phone will automatically redial the last called number after a while if you fail to connect to the number. Under auto redial your phone would attempt to redial up to 10 times. You can't make any other calls when the Auto Redial is ongoing. Press Cancel to end Auto Redial.
Auto redial is a network dependent feature.

3. Call time reminder

In order to save the call cost, this function prompts you to end the call in time. You can select Off, Single, or Periodic. There is no prompt when Off is selected. You should enter a specific time between 1 and 3000 seconds when Single is selected. The phone will offer a warning tone once when the time is up. You should enter a specific time between 30 and 60 seconds when Periodic is selected. The phone will sound an alert automatically at the specific time before the integral minute is up.
Reject By sms

5. Answer mode

➢Any key: Answer an incoming call by pressing any key on the phone.

➢Auto answer when headset mode: It will answer the incoming call automatically.

5.4 Network settings

a) Select the Network: Choose the appropriate and available network.

b) Preferences: to choose the preferred network provider.

5.5 Security settings

➢Security center: Password (0000) can be entered to access locked phone.

➢ SIM card 1(2) security settings

In order to avoid any unauthorized usage, the SIM card uses a PIN (Personal Identification Number) If you choose this option, then every time you turn on your phone you must enter the PIN so as to

unlock the SIM card before you use the mobile phone. The user may turn off the SIM card protection, if so desired.

- Hold down the Power key to turn on the mobile phone;
- Enter the PIN number. Use the “Clear” to delete mistakes. Press the “OK” to finish.

For example, if PIN is set as 1234, then enter the following: 1 2 3 4 OK

If an incorrect number is entered three times consecutively, your SIM card will be locked by the network and the mobile phone will ask for the PUK number.

Attention: Your network provider will offer your SIM card with a standard PIN number (with 4-8 numbers). You should change this as soon as possible.

✧ SIM card 1(2) Lock: Open/close SIM lock (PIN code)

✧Change PIN code: You can change PIN/PIN2 code

➢ Phone security

✧Phone lock: In order to avoid any unauthorised usage, a lock code may be set for your phone. If you choose this option, then every time you turn on your phone, you must enter the lock code before you may use the mobile phone. The user may turn off the phone lock code protection if so desired. , Enter the lock code. Use the “Clear” to delete mistakes. Press the “OK” to finish.

For example, if your phone lock code is set as 0000, then enter the following: 0000 OK

If you forget your phone lock code, you must contact our nearest Authorised Care Centre

✧ Change password: phone lock is a 4-8 character password, you can change password of the phone. **Default is 0000**

➢ Auto Keypad lock

You can set the auto lock time in the submenu of this function (off, 5sec, 30sec,1min, 5min) then the key will automatically be locked if there is no more action on the phone.

5.6 Restore factory settings

You can reset some of the Phone settings to their original values by entering the phone lock password.

6. MULTIMEDIA

6.1 Audio player

You can save the new music into File Management/ Memory/ My music catalogue. In the Audio player interface, press the OK

button to play/stop music; press the left and right navigation buttons to switch to the previous/next song; press the "*" and "#" to adjust the volume.

6.2 Camera

1. Enter the camera:

➢Switch to video recorder

➢ Photos: Preview pictures taken and saved in your phone.

➢ Camera settings: Shutter sound, exposure compensation, contrast, avoid scintillation, delay shooting etc

➢ Image settings: To set picture size and quality.

➢ White balance: Can be modified according to the environment you are in. The available settings options are: auto/ daylight/ tungsten/ fluorescent/ cloudy/ incandescent.

➢ Scene mode: Automatic or night mode can be selected.

➢ Effect settings: Can be set up with normal, gray scale, sepia, sepia green, sepia blue, or color invert.

➢Storage: Can check storage condition

➢Restore Default: Restores the settings to the phone's factory settings.

6.3 Image viewer

All photos are saved in File Management/Storage Card/Photos folder.

➢ View: To view the selected image

➢Image information: Review images name, date, size, wide, higher information

➢ Browse style: Select List or Matrix.

➢ Send: Allows you to send the image via bluetooth

➢ Use as: Use the image as wallpaper/screen saver/power on display/power off display.

➢ Rename: Rename the image.

➢ Delete: Delete single image.

➢ Delete all files: Delete all images.

➢Storage: Can check storage condition

6.4 Video recorder

➢Switch to camera: Camera and video photography can be mutually exchanged.

➢ Camcorder settings: Anti-flicker.

➢ Video settings: Adjust the video quality.

➢Storage: Can check storage condition

6.5 Video player

Video documents are saved in File Management/Storage Card/Videos folder.

- Play: View the video documents
- Send: Send selected video via bluetooth
- Rename: Rename the video
- Delete: Delete the video
- Delete all files: Delete all video documents
- Storage: Can check storage condition

6.6 Sound recorder

- New record：Start recording.
- Play：Play a selected record.
- Append :To join two recordings.
- Rename：Rename a selected record.
- Delete：Delete a selected record.
- List：View all sound recorder files in list
- Settings：Set the position and the recording quality
- Use as: Use file as phone ringtone
- Send：You can send out the files via Bluetooth

6.7 FM radio

This mobile phone supports FM radio.

Press Left soft key to choose from the following "options", :

- Channel list: Set the channel name and frequency;
- Manual input: Manual input frequency;
- Auto search: Select "yes", to allow the phone to automatic search channel/ available frequency;
- Settings: Can open or close background broadcast
- Record: For FM broadcast for the recording
- File list: View recording documents

7. USER PROFILES

The Available profiles in your phone are: General, Silent, Meeting, Outdoor, Headset mode.

You can edit the alert type, ring type, ring tone volume, message tone, and message volume

Note: the phone will automatically translate into headset mode after connecting the earphone; you can unplug the headset to return to former restored mode. In standby mode, a long press on

"#" button automatically switches the phone to silent mode, press again to return to the original mode.

8. FILE MANAGER

Your phone provides you space to store files, it also supports a memory card. Enter File manager under the main menu and select the following options:

- Open: Open the storage card
- New folder: Add a new folder
- Rename: Rename the memory card.
- Delete: Delete specified folder

9. ORGANIZER

9.1 Calendar

Enter the Calendar menu

9.2 Alarm

When you mobile phone is off, if the battery has sufficient power, the alarm will continue working. You can set up to five alarms; you may turn on one or all of them as required. Each alarm can be set individually.

Press Stop to stop the ringing alarm.

9.3 Torch

Activate or turn off the flashlight

10. EXTRA

10.1 Calculator

You can do the following operations:

Addition, Subtraction, Multiplication and Addition.

Use the navigation key to select the operation to be carried out.

Use the "*" key to enter a decimal point.

Use the right soft key to clear any unwanted entry.

11. BLUETOOTH

Controls Bluetooth settings and lists of devices and connections.

[Power] You may activate/inactivate the Bluetooth function.

[Visibility] Allows you to choose whether to make your phone visible or invisible to other devices.

[My device]: By means of searching new devices, you may search the Bluetooth device, the device name will be displayed on the screen and you may set the device according to the instructions of the phone.
[Search audio device]Lets you see a list of audio device within range. You can select which one to connect to
[My name]Lets you change the name of your phone. The name is visible to other Bluetooth devices.
[Advanced]
Audio Path：Can be select the audio path when connect the Bluetooth
Storage: Select the storage location for a file received via Bluetooth(Phone memory or T-card)
My address: View the Bluetooth address.

12. FLY BUZZ

12.1 Mobile Tracker

Enter a Safety number, turn on Tracking. A Message on the safety number will be sent, if some other SIM is used in the phone.
You can change your password for security settings.

12.2 Auto Call Recording

The function is ON by default. The recorded calls will be saved in the dedicated folder.

12.3 Games

Select to choose the game you want to play.

13. Troubleshooting

This section lists some problems that you might meet while using your phone. If you feel that your phone do not operate normally, please reset settings first, and then follow Troubleshooting Guide. If you are still unable to solve problems, please contact the authorized service center or the store from where you purchased the phone.

How To Resolve Malfunction

1. For troubleshooting your FLY mobile phone, please refer to the following tips. If the issue doesn't get resolved with these quick tips, please contact one of our Authorized Care Centres. You may locate the nearest centre at http://flymobile.in/service-center/store-locator.html

2. My Phone would not power on?

Possible Reasons for Malfunction	Solutions
1. Press **[Power]** key shorter.	Long press [Power] key over 3 seconds
2. Battery has run out.	Charge your battery for a few minutes then try power on again.
3. The battery is installed incorrectly.	Check if the battery is seated correctly on the device.
4. Abnormally using leads phone not to power on.	Please contact the local service centre.

3. Audio quality seems poor?

Possible Reasons for Malfunction	Solutions
1. The current signal strength is unstable.	You may be in the fast-moving state train or car, etc.), according to the signal strength, select a place with good signal to make a call to ensure call quality.
2. You might be in an area where the signal strength is low.	Please move to open areas.

4. My device would not make and/or receive calls?

Possible Reasons for Malfunction	Solutions
You might be in an area where the signal strength is low.	Make sure you are in the area with good cell signal. To ensure it, see the signal strength indicator on the top right of your device screen
1. You might have set uo Call Forwarding on your phonea.	According to your needs, please cancel call forwarding.
2.Check if your device is set on Airplane mode.	Please Undo it
3.SIM card might not be insterted properly	Please check, and insert the SIM card properly.

5. You can't make a call?

Possible Reasons for Malfunction	Solutions
1. Phone power off.	Please power on your phone.
2. Phone is out of the network service area.	Please make sure the current network is in good service.
3. Your SIM card is not proper or out of service fee.	Make sure your SIM card can work properly.
4. Perhaps you set up call barring.	According to your needs,please cancel call barring.
5. The phone screen is locked.	Please unlock the screen according to the prompts.

6. I cannot hear and/or be heard from the other side?

Possible Reasons for Malfunction	Solutions
1. Call volume is low.	Please raise the phone call volume.
Mute icon is pressed duriing the call	Please deactivate the Mute function.
The signal is poor or unstable	Please move to an open area or an area with good signal strength.

7. The call alert doesn't ring when a call coming in?

Possible Reasons for Malfunction	Solutions
1. Incoming call alert is set as silent.	Please re-set the incoming call alert as a sound alert.
2. The ring volume is set too low.	Please increase the phone call volume.
3. You have set up call forwarding on your phone.	Please cancel call forwarding.

8. Battery seems to drop really quickly.

Possible Reasons for Malfunction	Solutions
1. Battery power runs out fast..	Please make sure your battery be charged in full before use

2. Battery is not good with the phone connection.	Please install battery properly.
3. Perhaps the charger or battery is damaged.	Please contact the nearest FLY Authorized Care Centre
Some features such as playing the media files, using camera or camcorder, running applications in the background, constantly syncing email and using Wi-Fi or Bluetooth, can drain the battery quickly than usual.	Please keep these functions closed when not required.

9. My device does not read a microSD card installed in my device?

Possible Reasons for Malfunction	**Solutions**
1. T-Flash card is not installed properly.	Turn off your device, pull out microSD card, put it on again and turn on your device.
2. T-Flash card is damaged.	Please change T-Flash card.
1. Make sure microSD card is mounted on your device	Go to Settings > SD card & device storage and check if Unmount SD card is highlighted or else tap Mount SD card

10. Phone is out of memory?

Possible Reasons for Malfunction	**Solutions**
1. MMS or SMS takes up too much storage space.	Please delete the unwanted SMS or MMS to release space.
2. The browsing history takes up too much storage space.	Select "Browser - Settings - Privacy Settings - to clear the cache to release space.
3. Running too many programs leads to lack of space.	Enter “Settings –Applications— Manage applications” or “Settings –Applications— Running services”, force stop some running applications or services.

4. You have installed many applications in your phone.	Enter “Settings – Applications — Manage applications”, choose and touch the applications installed by yourself, to uninstall them to release space. Note: The built-in applications can’t be uninstalled.

14. For your safety:

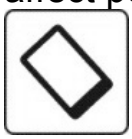
Read there simple guidelines before using the device.

ROAD SAFETY COMES FIRST

Obey all local laws, Always keep your hands free to operate the vehicle while driving. Your first consideration while driving should be road safety.

INTERFERENCE

All wireless devices may be susceptible to interference, which could affect performance.

 **ENHANCEMENTS AND BATTERIES**

Use only approved enhancements and batteries. Do not connect incompatible products.

SWITCH OFF NEAR BLASTING

Follow any restrictions. Do not use the device where blasting is in progress.

CONNECTING TO OTHER DEVICES

When connecting to any other device, read its user guide for detailed safety instructions. Do not connect incompatible products.

BACK-UP COPIES

Remember to make back-up copies of keep a written record of all important information.

SWITCH OFF IN AIRCRAFT

Follow any restrictions. Wireless devices can cause interference in aircraft.

SWITCH OFF IN HOSPITALS

Follow any restrictions. Switch the device off near medical equipment.

SWITCH OFF WHEN REFUELING

Do not use the device at a refueling point. Do not use near fuel or chemicals.

PROTECT THE ENVIRONMENT

Do not dispose of batteries in a fire or as household trash. Obey any local battery recycling laws or environment protection policy.

PROTECT THE CHILDREN

Do not store any small parts of the device such as a memory card where children may access them.

EMERGENCY CALLS

Ensure the phone function of the device is switched on and in service. Enter the emergency number. Give your location. Do not end the call without permission.

TECHNICAL SPECIFICATION	
GSM NETWORK	900/1800MHZ
DISPLAY SIZE	6.1 cm
BATTERY CAPACITY	1000mAh
CHARGER SPECIFICATION	INPUT:AC100-240V/50-60Hz OUTPUT:DC 5V/550mA
SAR VALUE	0.395W/Kg
CAMERA RESOLUTION	1.3 MEGA PIXEL